

Dear Supplier,

The University of Chicago is seeking responses from qualified partners to assist in obtaining an observability service for cloud-scale applications, providing monitoring of servers, databases, tools, and services, through a SaaS-based data analytics platform. We are seeking a partner(s) who can work with the Center for Translational Data Science (CTDS - GDC & CTDS - Gen3) to develop a solution that meets business requirements.

There are two separate projects that are part of this request and will need to be priced separately.

- CTDS - Genomic Data Commons (GDC)
- CTDS - Gen3

Please be advised that the requested quantities associated with this order are subject to change, as a portion of the total quantity requested is subject to funding approval under a Federal Contract. The University will notify you in writing in the event any changes to this order are necessary due to a denial of funding under the aforementioned Federal Contract. We are seeking multi-year agreements and bidders are encouraged to submit solutions and pricing for 3-5+ years.

CTDS - Genomic Data Commons (GDC)

The following are the requirements for a software solution that we are seeking from a partner(s):

- The platform must be FedRAMP authorized at Moderate or LI-SaaS level
 - Preference for Moderate
 - If relevant, vendor can provide multiple quotes to represent different pricing at different authorization levels
- Must be able to create custom metrics

Pro Plus Hosts	381
Serverless Functions	10
Database Monitoring (Hosts)	5
APM Host	180
Log Events (15 Day Retention Period)	3,000M
Log Ingestion	1,000 GB
Browser Tests	100,000,000

API Tests	400K
Network Hosts	170
Real User Monitoring Sessions	100K

CTDS - Gen3

The following are the requirements for a software solution that we are seeking from a partner(s):

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 - Preference for Moderate
 - If relevant, vendor can provide multiple quotes to represent different pricing at different authorization levels
- Must be able to create custom metrics

Pro Plus Hosts	1,000
Serverless Functions	100
APM Host with Continuous Profiler Add On	200
Log Events (15 Day Retention Period)	15,000M
Log Ingestion	10,000 GB
Browser Tests -10K	5,000
API Tests	1000K
Network Hosts	100
Real User Monitoring Sessions	400,000

All information contained in this invitation to submit a proposal is considered strictly confidential and should not be shared with any individuals outside of your firm. If your firm does not plan to submit a bid, please decline accordingly and return any confidential information to our attention.

Should we have follow-up questions, then the top candidates will be invited to a virtual meeting on Zoom.

Should your firm decide to bid, each proposal should be no more than 10 pages (excluding covers, table of contents, and quotation of price). Maximum page limits are specified below by section. It is recommended to organize your proposal as follows:

1. Transmittal Letter (1 page) -- Summarize the solution/services being offered, the firm's recent and relevant experience in this space, and the name and qualifications of the individual that will have overall responsibility for the engagement.
2. (Optional) Experience and Qualifications (<=3 pages) – Describe the relevant experience of the firm and key recently completed solutions provided to your clients.
3. Solution/Services Description (<=5 pages) – Describe solution/services proposed to meet the above-listed capabilities we are seeking. This should include a timeline.
4. Pricing Quotation – Provide an overall cost total and the basis of pricing for this solution. Please include an estimate of shipping costs. Vendors are requested to provide billing information for overages.
5. (Optional) References (1 page) – Provide three (3) references where your firm completed similar engagements for a higher education client. Include contact information for the day-to-day contact for your reference.

Response Timeline:

June 15: RFQ issued
June 20: Questions from vendors due 4 PM CST
June 26: Answers provided to vendors
June 30: Responses due 4 PM CST

Bidders are responsible for all costs of producing the proposal and submitting it on time. Bidders are encouraged to email the proposal with enough advance time so receipt can be confirmed within the deadline.

Thank you,